



Move Starter Kit



SIR Move Services Pte. Ltd.

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Enquiries:

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Website: www.sirmove.com

SINGAPORE . MALAYSIA

Member Of
The SIR Group





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Thank you for your enquiry and interest in our relocation services. Established in Singapore since April 2006 and helmed by British PR Charlie Scott and Singaporean Shyla Mathews, SIR Move is a home grown successful and well-respected brand with several business awards to our name.

With a branch office in Kuala Lumpur Malaysia and a global partner network, SIR is firmly positioned to offer competitive Complete Move Solutions for every transferee for all International and Domestic Moves including Insurance and Storage.

As one of the few moving companies in Singapore with worldwide quality control accreditation, we provide you with the prerequisites expected of a quality brand and more.

We are determined to ensure that you are never alone in your journey. The dedication has no end; at all times we are present to offer advice, a listening ear, and a lending hand. That is the difference that is SIR MOVE.

After this initial survey of your household goods, you will receive a formal quotation to confirm all the details of your move. Upon receipt, we will contact you to follow up and answer your questions and any concerns. Please note that this is an initial quotation and if you have a specific budget in mind we can work around your shipment by giving you advice and options in regards to your shipment.

Once we have agreed on the quote and specifics of your move, you will be assigned to a Move Manager to start the planning phase for your upcoming relocation. You will experience our popular and sought-after SIR MOVEPREP™ that is a proven moving methodology that helps you plan and anticipate your moving needs.

SIR also provides the following services. Do ask your Move Surveyor for more information should you need assistance.

COMPLETE MOVE SOLUTIONS:

- Storage
- Insurance
- SIR MOVEPET
- SIR MAKE A DIFFERENCE – Donation of gently used Items to selected charities

Included in this package is your **MOVE Starter Kit**

Once again thank you for your time and we look forward to a positive moving journey with you.

My Best,

Charlie Scott , Founder and CEO



YOUR MOVE STARTER KIT

Personal Moving Checklist

One Month Before Moving

- Pick up a Change-of-Address Kit from the Post Office or make your own up with web-based templates. Also notify the address change with:
 - Friends and family
 - Banks
 - Insurance companies
 - Credit card companies
 - Magazines and newspapers - cancel local newspaper delivery
 - Doctors, dentists and other providers - transfer drug prescriptions
 - Local Animal/Pet Authority for Licensing
 - Past employer (if relevant)

- Take a look around the house. Start to think about what you don't want to take with you.
 - Use up perishable foods
 - Sell, donate or hold a garage sale for unwanted items

- Prepare a list of what you want to move.
 - Large appliances
 - Outside furniture

- For full service moves:
 - Get written estimate from SIR Move Services
 - Get appraisals of high-value items in case of future claims

- Stop by and make arrangements for picking up your important records:
 - Birth
 - Doctor
 - Dentist
 - Legal
 - Optician, optometrist
 - School
 - Veterinarian

- Close out your bank accounts:
 - Checking
 - Savings
 - Safe Deposit Box



YOUR MOVE STARTER KIT

Personal Moving Checklist

- Start a new bank account in your destination
 - Transfer account from current bank to branch location?
 -
- Contact your child's new school and notify them of your upcoming move to their area.

Two Weeks before Moving

- Pack your vital documents in one place:
 - Passports
 - Military records
 - Mortgage records
 - Marriage license
 - Birth certificates
 - Vehicle titles
 - Stock certificates
 - Insurance papers
 - Bank records
 - School records
 - Medical records
 - Tax records

- Make arrangements to disconnect your utilities. Get refunds for any deposits made. Have meters read. Provide your current utilities provider with your new address for them to send their final bill:
 - Cable - return box if necessary
 - Electric
 - Gas
 - Internet access
 - Telephone
 - Water

- Make arrangements to connect utilities at your new residence if possible.

- Make arrangements for cleaning.

- Inquire about your new destination auto licensing procedure and auto insurance rates.



YOUR MOVE STARTER KIT

Personal Moving Checklist

- Check with your insurance company about transferring coverage to your new home.
- Arrange to have a sitter/family/helper watch your children on moving day.

One Week Before Moving Day

- Dispose or drain any flammable items:
 - BBQ Pit Gas, Gas used for Grass cutters
 - Paint
 - Aerosol cans
- Plan what goes in the car/aeroplane with you:
 - Toys and games for kids
 - Important documents and records
 - Change of clothes and toiletries for your first day
 - Vacuum cleaner - if you want to clean right away (Domestic Moves Only)
 - Toilet paper (Domestic Moves Only)
 - First aid kit
 - Food kit with bottled water, cereal, bananas (Domestic Moves Only)
- Make travel arrangements for your pets.
- Purchase moving insurance from SIR Move Services.

The Day Before the Move

- Defrost, clean and air out your refrigerator.
- Clean your stove.
- Purchase traveller's cheques for other possible expenses.
- Get a simple breakfast ready for the next morning.
- Pick up ice and beverages for moving day.
- Take down curtains and curtain rods.



YOUR MOVE STARTER KIT

Personal Moving Checklist

- Get a good night's sleep.

Moving Day

- Strip your beds.
- SIR Supervisor will start briefing and walk around when the team arrives. Keep all valuables in a safe place.
- Get all keys together. Put inside SIR KEY BOY provided and label KEYS – DO NOT MOVE.
- Check all rooms one last time. Remember closets and cupboards, store rooms and yard! Make sure all windows and doors are locked.

After Moving

- Explore your new neighborhood. Locate the nearest convenience and hardware store, pharmacy, supermarket, DVD/VCD rental, school and library, etc.
- Check smoke alarm, carbon monoxide detectors, and fire extinguisher.
- If necessary, install a new door lock and/or dead-bolt.
- Update your address information if you haven't done so (driver's license, car registrations, insurance, credit cards, bank accounts, voter registration). If you have not received your security deposit, call your landlord to confirm your new address.

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YOUR MOVE STARTER KIT
Move Planner Budget

MOVING COMPANY

Company Name	Estimate	Inclusions	Exclusions	Insurance	Storage



YOUR MOVE STARTER KIT

Moving With Kids

Two Months Before

- Talk to your kids
- Pick a school.
- Get vital records.

One Month Before

- Make moving day arrangements
- Downsize toys
- Collect contacts

Two Weeks Before

- Throw a goodbye party
- Do your research
- Take pictures

One Week Before

- Pack a special bag
- Bid adieu to your town
- Return items

A Few Days Before

- Plan the trip
- Buy essentials
- Last goodbyes

Moving Day

- Allow them to grieve
- Begin the adventure
- Pack strategically

After the Move

- Have some fun
- Connect
- Be proactive



YOUR MOVE STARTER KIT

Moving With Pets

Three Months Before the Move

- **Assess your pet.** Make an honest assessment of your pet and how they deal with stress. The worse your pet reacts, the more time you'll need to prepare him for the move.
- **Make travel reservations.** You can either handle all the logistics of moving your pet or you can choose to hire a professional handler who will assist with vaccinations, boarding if required, quarantine laws applicable and all documentation for exit, entry and flight. SIR Move has a reliable pet handling service do enquire directly for more details.

One Month Before

- **Take your pet for a checkup.** Visit the vet to get your pet a clean bill of health before moving. While you're there, make certain vaccines are up-to-date and get a full prescription of any medications.
- **Consider anxiety medications.** If you anticipate that your pet will experience high anxiety during the move, your veterinarian may be able to provide you with medication to relieve his stress.

Two Weeks Before

- **Make arrangements with a friend or hire a pet sitter.** Your goal on moving day is to keep your pet as safe as possible, so make alternate arrangements for when the movers are present.

One Week Before

- Inspect your pet carrier/crate and ensure your pet is comfortable and is getting used to it. Put their favourite toy/blanket.

A Few Days Before

- **Don't forget to leave out your pet's food.** Think about leaving out a few prepackaged meals for your pet, so you can pack some supplies and still have food at the ready.

Moving Day

- **Keep your pet in a safe location.** If you aren't leaving your pet with a friend or sitter, keep her safe in a crate or quiet room.
- **Don't feed right before travel.** If you are using a professional pet handler they will advise all the pre-requirements before they pick your pet for pre-flight arrangements.

After the Move

- **Re-create the old environment.**
- **Take time to reconnect.**
- **Keep a close eye on your pet.**
- **Find a new vet.**



FIRST NIGHT IN YOUR NEW HOME CHECKLIST

FOR YOU	Food & Drinks	Practical
<input type="checkbox"/> Bedding	<input type="checkbox"/> Paper/plastic cups, plates, cutlery for adults & kids	<input type="checkbox"/> Basic Cleaning Supplies
<input type="checkbox"/> Toilet Paper	<input type="checkbox"/> Paper Towel	<input type="checkbox"/> Rubber Cloves
<input type="checkbox"/> Toiletries	<input type="checkbox"/> Wet Ones	<input type="checkbox"/> Ziploc Bags
<input type="checkbox"/> Hand Soap	<input type="checkbox"/> Dinner/Take out Menu	<input type="checkbox"/> Trash Bags
<input type="checkbox"/> Towels	<input type="checkbox"/> Breakfast Menu	<input type="checkbox"/> Scissors
<input type="checkbox"/> Pajamas	<input type="checkbox"/> Snacks/Biscuits	<input type="checkbox"/> Screwdriver & Phillips Head
<input type="checkbox"/> Work Clothes	<input type="checkbox"/> Instant Coffee/Tea Bags	<input type="checkbox"/> Hammer
<input type="checkbox"/> First Aid Kit	<input type="checkbox"/> Milk, Bread Cereal, Bananas	<input type="checkbox"/> Pliers
<input type="checkbox"/> Vitamins	<input type="checkbox"/> Pet Treats/Food	<input type="checkbox"/> Flashlight
<input type="checkbox"/> Medications	<input type="checkbox"/> Kids Treats	<input type="checkbox"/> Candles
<input type="checkbox"/>	<input type="checkbox"/> Corkscrew/Bottle Opener	<input type="checkbox"/> Phone Chargers
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> Pen and Paper/Notebook
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> Permanent Markers
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
KIDS	Papers	
<input type="checkbox"/> Baby/Children Supplies	<input type="checkbox"/>	<input type="checkbox"/> Important Documents
<input type="checkbox"/> Bedding	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Toothpaste/Toothbrush	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Pajamas	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Night Light	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Change of Clothes	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Favorite Toys/Soft Toy	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Entertainment Bag	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



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6 WEEKS BEFORE THE MOVE



- Reserve your move by emailing SIR MOVE or call us at 6534 7345
- Plan your travel dates
- Confirm with your landlord on your hand over dates
- Plan your pack and move dates
- Get to know the required documents for your move
- Begin purging your home. Separate items into those you will keep, donate or discard. Plan a garage sale.
- Familiarize yourself with items that can and cannot be brought

5 WEEKS BEFORE THE MOVE



- Order boxes that you require for some of your personal packing
- Check again on the items that you don't need. You have a month to clear it.
- Finalize and reserve your pack and move dates

4 WEEKS BEFORE THE MOVE



- Check if you have discarded unwanted items and decide whether or not to bring it
- Start personal packing that you require
- Start preparing and filling in documents – passport copies, insurance and customs forms

3 WEEKS BEFORE THE MOVE

- Discuss with SIR Move and plan about your move
- Plan any third party services that you will require such as cleaners, handyman, technician
- Notify utility services of your move (both at your old and new locations)
- Plan your food purchases to have as little as possible in the freezer or refrigerator by the time you move. Use up all frozen items, and buy only what you'll eat in the next three weeks, and avoid wastage.
- Ensure you are ready to send all required documents for your move including balance payments
- All other concern or question should have been clarified



2 WEEKS BEFORE THE MOVE



- Review your checklist and identify what else is outstanding and aim to complete accordingly
- Plan to meet your friends and other important appointments
- Finalize any other plans and avoid last minute changes

1 WEEK BEFORE THE MOVE



- Consolidate keys and remote controllers that should not be pack or move
- Disposal or drain flammable or corrosive items
- Arrange to have a sitter/family or helper to watch over your children

2-3 DAYS BEFORE THE MOVE



- Create a holding area or space and mark it as do not enter or do not pack and utilize it to place items/documents not to pack or move
- Empty and defrost your refrigerator and freezer, clean both with a disinfectant and let them air
- Empty your safety deposit box. Plan to take important papers, jewellery, cherished family photos, irreplaceable mementos and vital computer files with you.
- Get simple and easy to prepare food for the next days
- You have prepared yourself for the movers to come and make yourself available, otherwise arrange your authorized representative to be present on your behalf



DAY/S OF THE MOVE

- SIR Move will follow the move plan that has been discussed. Ensure adherence
- You or your authorized representative must be present during the walkthrough prior move start
- You or your authorized representative must be present during the final walkthrough when everything is completed
- Check ALL rooms/cabinets/cupboards/shelves, perform property inspection. Any issue must be reported within 24hrs of job completion
- You or your authorized representative must be present to sign all documents.



Happy Customers

A Positive Attitude Sets the Stage for
Great Moving Adventures

**SIR**

SIR MOVE SERVICES
WORLDWIDE MOVING

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“ We recently downsized from a bungalow to a condo closer to Orchard Road. Special requirements for our move included the transport for a few large paintings and our pool table.

We have known and used SIR for seven years now, both for office moves and our family's moves within Singapore and overseas. Besides competitive pricing, we like that they handle all aspects of the move and provide the necessary support such as a handyman, and TV and pool table specialists. This is the third time SIR has moved our pool table!

For the move, I returned to Singapore just 30 minutes before the packing crew arrived, but there was no need for panic because we had already discussed the details of our move before I left the country. When I came back, the crew leader reconfirmed the details, surveyed the furniture, assigned labels based on their future room location and proceeded to pack without much further input from us.

I find it very hard to plan for meals during moving time, but thankfully, two of my friends arrived with packed lunches on different days, which was a huge help!

Ghislaine Taylor, France and UK 

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Our whole family, including our two daughters, Laura and Anna, and our lively dog, Charlie, moved from Goldhill Garden to Greenwood Avenue in just over two and half days.

Out of the four moves we have done within 11 years, we have used SIR Move twice – they are so friendly and helpful. SIR had been recommended to us. They made two home visits to discuss our needs before our move, and they made us feel confident that things would be done on time.

We love the fact that Tina from the office kept in contact with us from the beginning of the move until after the move. The guys were so helpful and wanted to do everything for us, so they were slightly surprised when a good friend and I were there at the new house unpacking and getting things in place.

We'd like to remind others who are moving to take things like ceiling fan switches, which we forgot about and were later unable to get from our previous property. It was a bit of a hassle to replace them!

Alison and Andy Tait, UK



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Tang Logistics Centre #04-01
6534 7345 | sirmove.com

Tanya had only been in Singapore for five months before she had to move again. Luckily she found her worries put to rest with SIR Move Services.

“We used another company when we first moved to Singapore, but a friend had recommended SIR, so I decided to ask them for a quote. I was so impressed with SIR’s service from the very first email reply that I decided to give them a try.

“It was very emotional for us to move again. We lost our home and most of our belongings a few years back in a fire, and the thought of moving reminded us of this episode. SIR took this on board and was very sensitive to our needs.

“I was very impressed that all the details I usually organise were all taken care of. For example, I was asked what was a priority and what was required immediately on arrival at the new property; the kettle, coffee and wifi box all arrived as requested.

We will definitely be using SIR again but hopefully not for a few years!



Tanya Young, UK



PROPERTY INSIDE STORY

SIR Move Services

10 Changi South Street 3
Tang Logistics Centre #04-01
6534 7345
www.sirmove.com

“We have used SIR Move for two domestic moves in Singapore. So when we bought a holiday home on the Isle of Arran, off the west coast of Scotland, we asked them to transport there all the furniture and household effects the house required. Because we wanted to move Asian furniture to our holiday home, SIR accepted deliveries from various suppliers at their warehouse, allowing us to build up a container over a couple of months. They stored the furniture, packed it and shipped it, and their appointed agent in Scotland delivered and unpacked the container.



The timing of the arrival of our container was very important, as we were in the UK for only a few days to take the delivery. They were very responsive to all of our timeline changes. As with both of our domestic moves, the departure dates were carefully planned and everything ran to schedule.

The contact we’ve had with staff at SIR Move has always been professional and pleasant – from their office staff to their removal crews.

We will definitely use SIR Move again and have recommended them to friends.



Phillip and Ghislaine Taylor – UK and France

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Before we moved from Singapore to Perth in March this year, I received quotes from five different companies. I wanted to use SIR because, although they aren't the biggest company, they were focused on service and made us feel that our needs and concerns were important.

Vincent came the week before the move to go through every detail. During the move he brought us drinks and snacks, and stopped in to see how the work was progressing. We were able to contact him at any time.

When Vincent found out that our dog had died the day before the move, he assured me that they could stop packing if I wanted them to, and even brought me flowers the next day.

The packing team were all very respectful of our belongings, and great with my four children. Everything was well packed and they were incredibly quick. They made a difficult and stressful move much easier.



Rebecca Anderson – Australia

Diane Barrans, British

“We've done more than ten international moves, and many domestic ones, with both our dogs and cats. We recently relocated from a five-storey walk-up house in London to a four-storey walk-up in Singapore, and the move with SIR Move was the easiest we've ever experienced.

A representative from SIR controlled the move from Singapore, and it was wonderful dealing with just a single person. Of course we had a contact in London, too; it felt as though we were being looked after like family.

The packing and unpacking, with lots of crating for paintings and antiques, were impeccable. The care they took over our very large shipment was as if they were moving their own delicate cargo.

We found the service to be excellent from start to finish, including the survey, all the documentation and the insurance arrangements. We will be contacting SIR when we move again in October within Singapore, as they make moving more fun than heartache.”



Chris and Marianna Fossick, British

“We packed up a 40-foot container and sent it to the south of France to furnish our holiday home. We chose Sir Move as we wanted the kind of assurance that could be given by a smaller and more personal company. Having direct contact with Charlie Scott, the business owner himself, was preferable to dealing with a bigger company, especially when it came to receiving a more competitive quote. Charlie could answer the complicated questions we had prior to the shipment, putting our minds at ease. The office support staff were also very helpful and handled email communications properly.

We felt that Sir Move did a great job in terms of coordination and communication. Our case was a complicated one as it involved having four different suppliers deliver the products to the warehouse, coupled with some packing of additional belongings from home. With effective communication before, during and after the move, the team had eliminated any potential challenges or issues we might have encountered otherwise.

On the destination end, Sir Move took into consideration existing factors such as limited property access and organised a smaller truck to ferry some of the effects from the container. I was bracing myself for some damage, particularly as I had a fair number of glass panels in the container, but thankfully everything went smoothly. I am completely satisfied with the move and would recommend their services to my friends and family.



Andrew (Australian), Lynnette (Singaporean), British daughters Isabel (12) and Emily (10), and Ziggy the Cairn terrier

“ Andrew has been an expatriate for 21 years, and together he and I have spent the last 15 years living abroad. Shyla Mathews, managing director of SIR Moves, and I are childhood friends, and after she and CEO Charlie Scott started the company a decade ago, our decision to use them was a very simple one.

We trusted them and, with Charlie’s extensive experience spanning over two decades in the industry, we knew we were in good hands. We were very impressed with their prompt and personal service and the team’s consistent quality and efficiency.

SIR has relocated us from Bangkok to Hong Kong, Hong Kong to Bahrain, Bahrain to Singapore, and finally now Singapore to Perth. After these multiple moves we are pleased to say nothing has been lost, broken or damaged. The team is professional at all times and our moves have all been completed on time. We would absolutely use SIR again and have recommended them to our friends over the years. However, it is our hope that Perth will be our final move, or at least for long a while!”

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Melissa McMaugh, Australian

“ Sir Move recently performed a local move for us – one that had some additional complexity. We needed to move into a smaller apartment on a temporary basis prior to our expected international departure, so the move involved splitting our belongings into two groups; those items that we would live with, and others that needed to be packed for export and stored in our unit.

The Sir Move team provided an excellent service from the beginning to the end, and they used an organised and methodical approach that was critical to the success of the move. I also have a special custom-made bookshelf unit that I was concerned about during the dismantling, moving and re-installing processes. Our move supervisor was wonderful; he took great care with this item, and even fixed the cupboard door fasteners that had been broken by our previous mover. I was very grateful to him, and I would recommend the team at Sir Move without hesitation.”

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Tom and Dana Wilson (Scottish and Singaporean), and 18-month-old son, Aodhan

“When we decided to buy a property rather than continuing to rent, we turned to **SIR Move** to help. We moved from a rented condo on Anson Road to a five-room HDB at Toa Payoh.

SIR Move was the appointed local removal company when I moved to Singapore from Portugal in 2003. I found them very professional and exceedingly helpful then. I have moved five times since within Singapore and also to Thailand and back. Each time, SIR Move has given me exceptional service and I don't even get quotes from other companies now.

I've always found both the office staff and the packers to be very polite and helpful, and we will of course be using them if we move again. Highly recommended by us!”

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Adam and Cheryl O'Donnell, with one-year-old son Roman, British

“Having spent five years in Singapore, we decided to move back home to Scotland to be closer to family. We chose **SIR Move** as we had gathered numerous quotes and determined them to be the best for service and price.

They were very professional and easy to deal with from the first phone call. They sent three guys to pack up our three-bedroom condo in Bukit Timah, and they prepared a system to help make the unpacking at the other end as straightforward as possible, which was impressive. This was a full condo pack and they were finished within six hours, which we found exceptional.

Although we are yet to have our container delivered as it's still in customs, going by our experience so far with SIR Move, we would highly recommend them to friends.”

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HAPPY CUSTOMERS

PAY-IT-FORWARD AWARD

Charlie Scott

Co-founder + CEO, SIR Move Services

www.sirmove.com  [sirmoveservices](https://www.instagram.com/sirmoveservices)  [SirMoveServices](https://www.facebook.com/SirMoveServices)

The Finder's annual "Pay-it-Forward Award" is given to a business that has "done the most to benefit a worthy cause or causes through its pro bono services, community outreach, charitable contributions and/or other good works." We are proud to say that many of this year's Expatpreneur Award winners give back to society and do their part to take care of the environment.

But, Scottish expat Charlie, who co-founded SIR Move Services with Shyla Mathews more than a dozen years ago, has been helping vulnerable children in need via the company's SIR Make a Difference initiative for longer than the rest, and with significant logistical output.

Since 2009, the company has organised an annual donation drive – 10 in total, so far – to gather necessities and niceties for orphanages in Cambodia and Sri Lanka. "The orphanages make a wish list of items they need, such as head lice shampoo, toothpaste, even pingpong tables," explains Charlie. Then, after receiving enough donations, SIR Make a Difference enlists volunteers to sort through the items and help pack them into one 40-foot container per year, which is shipped to the orphanage. "It's great, because Shyla and I have gone there when the containers have arrived, and saw the kids – it's like Christmas!"

Having lived here for 36 years, Charlie has a wealth of knowledge to offer newcomers, and SIR Move has previously published its own "charity" book, *My First 7 Days in Singapore*, which it distributes for free to recently arrived clients.

Beyond that, he and Shyla are committed to the future of their business *and* their dedicated team. "Our vision is to raise the standards of the entire moving industry by educating the packers – giving them a certification, after six weeks' or six months' training," he says of SIR Move's latest programme, RISE. What inspired the name? Charlie explains: "It is 'SIR' backwards with an 'E' for education at the end." (See more from Charlie at the video link, below.)

“Our vision is to **RAISE** the standards of the entire moving industry.”



www.thefinder.com.sg/sir-move

Turn to page 23 to read more about SIR Move Services.

TheFinder.com.sg   [thefindersingapore](https://www.instagram.com/thefindersingapore)



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The Finder
Insider's Guide for Expats in Singapore

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as seen in
ISSUE 298





The **Finder**
EXPAT
PRENEUR
AWARDS
2019

Moving with a Difference

SIR Move Services prides itself on meticulous advance planning plus a customer-friendly approach. See how it stacks up!

Starting a business from your home isn't easy. But, imagine starting a relocation company out of *two* homes. That's exactly what SIR Move Services co-founders Charlie Scott and Shyla Mathews did in their separate Singapore residences back in 2006.

Fast forward to 2019, and the duo is helming a regional business, employing 25 team-members and operating out of a new office on the East Coast. Oh, and Scottish expat Charlie, who is SIR Move's CEO, won this year's "Pay-it-Forward Award" in *The Finder's* Expatpreneur Awards (see more on page 9)!



All about Preparation

Unlike many moving companies, who only provide impersonal quotes and slapdash packing services, SIR Move aims to raise industry standards. One way it has already done so is with its MOVEPREP service, a preparation tool provided to clients prior to a move.

"We like to think about the move *in*, before we think about the move out. If you can plan this, there's a lot less stress at the destination point," explains Charlie, who says the SIR Move team knows exactly what's going to happen on the day of the move – one week before. How do they do it? MOVEPREP features a handy colour-coding system that streamlines the process, and is tailored to each client's needs.

This level of personal attention extends to expat families moving to and from Singapore from the U.S., Europe and Australia, as well as multinational corporations. "We've moved banks – we have a thousand people on a weekend, moving," says Charlie, who notes the challenge is figuring out "where these thousand people's computers are going to be on the Monday morning."

Moving Ahead

In addition to a dedicated, professional staff of 12 years, SIR Move's continued success is undoubtedly due to continued innovation. Just last year, it introduced Moove My Box (MMB), a smart solution for customers who need to air-courier individual boxes to a new destination, while most of their goods are being sent by sea. "The MMB service is a lot cheaper than the usual air-freight, and gets to your destination in three to five working days," explains Charlie.

Have a relocation in your future? Talk to the top-notch team at SIR Move. Visit the site for more details.



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The Finder is the Insider's Guide for Expats in Singapore. Aimed at helping expatriates and internationally minded locals enjoy all that the Lion City has to offer, *The Finder* is an essential resource on topics such as Travel, Food, Home and Wellness.

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as seen in
ISSUE 298



The Finder
Insider's Guide for Expats in Singapore



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Confirmation of Quality Assurance

SIR MOVE SERVICES PTE. LTD

Based in

Singapore, Singapore

For demonstrating a consistent high level of quality, it is with great pleasure that we note your performance related to the FAIM Internal Audit requirements



Brussels, Belgium: 21 August 2017

A blue ink signature of Jesse van Sas, consisting of several overlapping loops and lines.

Jesse van Sas
FIDI General Manager



CERTIFICATE OF MEMBERSHIP

SIR Move Services Pte. Ltd.
Singapore, Singapore

January 1, 2019 - December 31, 2019



Trusted Worldwide

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have been documented, reviewed and validated.

Charles L. White
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