



## SIR Move Services

6534 7345 | [sirmove.com](https://sirmove.com)

“We recently downsized from a bungalow to a condo closer to Orchard Road. Special requirements for our move included the transport for a few large paintings and our pool table.

We have known and used SIR for seven years now, both for office moves and our family's moves within Singapore and overseas. Besides competitive pricing, we like that they handle all aspects of the move and provide the necessary support such as a handyman, and TV and pool table specialists. This is the third time SIR has moved our pool table!

For the move, I returned to Singapore just 30 minutes before the packing crew arrived, but there was no need for panic because we had already discussed the details of our move before I left the country. When I came back, the crew leader reconfirmed the details, surveyed the furniture, assigned labels based on their future room location and proceeded to pack without much further input from us.

I find it very hard to plan for meals during moving time, but thankfully, two of my friends arrived with packed lunches on different days, which was a huge help!”

Ghislaine Taylor, France and UK 

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Our whole family, including our two daughters, Laura and Anna, and our lively dog, Charlie, moved from Goldhill Garden to Greenwood Avenue in just over two and half days.

Out of the four moves we have done within 11 years, we have used SIR Move twice – they are so friendly and helpful. SIR had been recommended to us. They made two home visits to discuss our needs before our move, and they made us feel confident that things would be done on time.

We love the fact that Tina from the office kept in contact with us from the beginning of the move until after the move. The guys were so helpful and wanted to do everything for us, so they were slightly surprised when a good friend and I were there at the new house unpacking and getting things in place.

We'd like to remind others who are moving to take things like ceiling fan switches, which we forgot about and were later unable to get from our previous property. It was a bit of a hassle to replace them!

*Alison and Andy Tait, UK*





## SIR Move Services

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Tang Logistics Centre #04-01  
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Tanya had only been in Singapore for five months before she had to move again. Luckily she found her worries put to rest with SIR Move Services.

“We used another company when we first moved to Singapore, but a friend had recommended SIR, so I decided to ask them for a quote. I was so impressed with SIR’s service from the very first email reply that I decided to give them a try.

“It was very emotional for us to move again. We lost our home and most of our belongings a few years back in a fire, and the thought of moving reminded us of this episode. SIR took this on board and was very sensitive to our needs.

“I was very impressed that all the details I usually organise were all taken care of. For example, I was asked what was a priority and what was required immediately on arrival at the new property; the kettle, coffee and wifi box all arrived as requested.

We will definitely be using SIR again but hopefully not for a few years!

*Tanya Young, UK*



## PROPERTY INSIDE STORY

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“We have used SIR Move for two domestic moves in Singapore. So when we bought a holiday home on the Isle of Arran, off the west coast of Scotland, we asked them to transport there all the furniture and household effects the house required. Because we wanted to move Asian furniture to our holiday home, SIR accepted deliveries from various suppliers at their warehouse, allowing us to build up a container over a couple of months. They stored the furniture, packed it and shipped it, and their appointed agent in Scotland delivered and unpacked the container.



The timing of the arrival of our container was very important, as we were in the UK for only a few days to take the delivery. They were very responsive to all of our timeline changes. As with both of our domestic moves, the departure dates were carefully planned and everything ran to schedule.

The contact we’ve had with staff at SIR Move has always been professional and pleasant – from their office staff to their removal crews.

We will definitely use SIR Move again and have recommended them to friends.

*Phillip and Ghislaine Taylor – UK and France*



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Before we moved from Singapore to Perth in March this year, I received quotes from five different companies. I wanted to use SIR because, although they aren't the biggest company, they were focused on service and made us feel that our needs and concerns were important.

Vincent came the week before the move to go through every detail. During the move he brought us drinks and snacks, and stopped in to see how the work was progressing. We were able to contact him at any time.

When Vincent found out that our dog had died the day before the move, he assured me that they could stop packing if I wanted them to, and even brought me flowers the next day.

The packing team were all very respectful of our belongings, and great with my four children. Everything was well packed and they were incredibly quick. They made a difficult and stressful move much easier.



*Rebecca Anderson – Australia*

## Diane Barrans, British

“We've done more than ten international moves, and many domestic ones, with both our dogs and cats. We recently relocated from a five-storey walk-up house in London to a four-storey walk-up in Singapore, and the move with SIR Move was the easiest we've ever experienced.

A representative from SIR controlled the move from Singapore, and it was wonderful dealing with just a single person. Of course we had a contact in London, too; it felt as though we were being looked after like family.

The packing and unpacking, with lots of crating for paintings and antiques, were impeccable. The care they took over our very large shipment was as if they were moving their own delicate cargo.

We found the service to be excellent from start to finish, including the survey, all the documentation and the insurance arrangements. We will be contacting SIR when we move again in October within Singapore, as they make moving more fun than heartache.”





## Chris and Marianna Fossick, British

“We packed up a 40-foot container and sent it to the south of France to furnish our holiday home. We chose Sir Move as we wanted the kind of assurance that could be given by a smaller and more personal company. Having direct contact with Charlie Scott, the business owner himself, was preferable to dealing with a bigger company, especially when it came to receiving a more competitive quote. Charlie could answer the complicated questions we had prior to the shipment, putting our minds at ease. The office support staff were also very helpful and handled email communications properly.

We felt that Sir Move did a great job in terms of coordination and communication. Our case was a complicated one as it involved having four different suppliers deliver the products to the warehouse, coupled with some packing of additional belongings from home. With effective communication before, during and after the move, the team had eliminated any potential challenges or issues we might have encountered otherwise.

On the destination end, Sir Move took into consideration existing factors such as limited property access and organised a smaller truck to ferry some of the effects from the container. I was bracing myself for some damage, particularly as I had a fair number of glass panels in the container, but thankfully everything went smoothly. I am completely satisfied with the move and would recommend their services to my friends and family.”



## Andrew (Australian), Lynnette (Singaporean), British daughters Isabel (12) and Emily (10), and Ziggy the Cairn terrier

“Andrew has been an expatriate for 21 years, and together he and I have spent the last 15 years living abroad. Shyla Mathews, managing director of SIR Moves, and I are childhood friends, and after she and CEO Charlie Scott started the company a decade ago, our decision to use them was a very simple one.

We trusted them and, with Charlie's extensive experience spanning over two decades in the industry, we knew we were in good hands. We were very impressed with their prompt and personal service and the team's consistent quality and efficiency.

SIR has relocated us from Bangkok to Hong Kong, Hong Kong to Bahrain, Bahrain to Singapore, and finally now Singapore to Perth. After these multiple moves we are pleased to say nothing has been lost, broken or damaged. The team is professional at all times and our moves have all been completed on time. We would absolutely use SIR again and have recommended them to our friends over the years. However, it is our hope that Perth will be our final move, or at least for long a while!”

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## Melissa McMaugh, Australian

“Sir Move recently performed a local move for us – one that had some additional complexity. We needed to move into a smaller apartment on a temporary basis prior to our expected international departure, so the move involved splitting our belongings into two groups; those items that we would live with, and others that needed to be packed for export and stored in our unit.

The Sir Move team provided an excellent service from the beginning to the end, and they used an organised and methodical approach that was critical to the success of the move. I also have a special custom-made bookshelf unit that I was concerned about during the dismantling, moving and re-installing processes. Our move supervisor was wonderful; he took great care with this item, and even fixed the cupboard door fasteners that had been broken by our previous mover. I was very grateful to him, and I would recommend the team at Sir Move without hesitation.”

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**Adam and Cheryl O'Donnell,  
with one-year-old son Roman,  
British**

“Having spent five years in Singapore, we decided to move back home to Scotland to be closer to family. We chose **SIR Move** as we had gathered numerous quotes and determined them to be the best for service and price.

They were very professional and easy to deal with from the first phone call. They sent three guys to pack up our three-bedroom condo in Bukit Timah, and they prepared a system to help make the unpacking at the other end as straightforward as possible, which was impressive. This was a full condo pack and they were finished within six hours, which we found exceptional.

Although we are yet to have our container delivered as it's still in customs, going by our experience so far with SIR Move, we would highly recommend them to friends.”

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